

## RENTAL PROTECTION PLAN

The Rental Protection Plan (RPP) from Mobile Air & Power Rentals (MAPR) limits your liability in case of equipment damage, loss, or theft.

### BENEFITS:

- Low-cost option to manage the unexpected
- Saves money on repairs or replacement
- Waives rental fees during repair time COVERAGE\*
- Accidental damage
- THEFT and/or VANDALISM

### HOW IT WORKS:

- RPP covers the first \$75K of damage or loss when an authorized user incurs an unintentional damage, loss, or theft of rental equipment.
- Purchase RPP for 14% of the rental fee. Fee will be automatically added to the rental unless the customer provides MAPR a Certificate of Insurance (COI) naming MAPR as additional insured. This must be property insurance not liability. Email completed COI to your MAPR sales manager.
- If a covered loss occurs, pay a deductible of (a) 10% of the cost to repair/replace or (b) \$1,000 max; whichever is less
- For repair or lost costs over \$75K, MAPR will work with the customer and their insurance company to recover the remaining balance.
- For example,

Pay less if something goes wrong ...		
	With RPP	Without RPP
Generator Rental	\$500	\$500
RPP Cost (14%)	\$70	\$0
Out-of-Pocket Cost	\$570	\$500
Cost to Replace	\$75,000	\$75,000
Deductible*	\$1,000	\$0
RPP Benefit	\$74,000	\$0
<b>Total Cost to Customer</b>	<b>\$1,570</b>	<b>\$75,500</b>

Rental Protection Plan Covers...	
Damage to Equipment	Accidental damage if the damage does not result from intentional abuse or negligence of equipment.
Damage to Vehicles	Accidental damage if the damage does not result from intentional abuse or negligence of vehicle.
Damage to Ancillary	Accidental damage if the damage does not result from intentional abuse or negligence of ancillary.
Theft	Theft of equipment and vehicles*
Rental Protection Plan does NOT cover...	
Damage to tires	Damage to tires and tubes caused by blow out, bruised, cuts, punctures, or other causes inherent in the use of the equipment.
Damage from abuse	Damage to equipment resulting from intentional abuse.
Theft	Theft of ancillary items.

\*\*Customer is responsible for the care and safekeeping of the rental equipment from the time of delivery until returned to the company per MAPR's Rental Agreement Terms and Conditions. Customer agrees that it will use its best efforts to protect the equipment from loss, theft, or damage at all times during the rental period, and until the equipment is retrieved and in MAPR's possession.

### **RPP Restrictions and Exclusions:**

- **Damaged Equipment** – When a customer rents equipment covered under the RPP program, the customer will not be required to fill out a claim form for damages less than \$15,000.
- If damage to a piece of equipment exceeds \$15,000, the customer is required to complete an incident report form for the RPP Claims Management team to review. Claims will be subject to denial if the damage is determined to be due to: striking an overhead object while in motion, acts of God such as floods, hurricanes, wind storms, earthquakes or fires, overloading rated capacity, exposing equipment to corrosive material, damage to tubes and tires, overturning equipment, claims history, filling a reservoir with the wrong type of fluid, situations where equipment is used outside the intended purpose or capacity of the machine.
- **Stolen Equipment** – When equipment covered by RPP is stolen from a customer, a valid police report must be provided for the RPP claim to be approved. If a police report is provided and Mobile Air's investigation determines no evidence or suspicion of customer conversion, the claim will be approved.
- Claims may also be denied if: a valid police report is not provided, the customer did not safely secure the equipment or provide the keys to the branch, evidence, or suspicion of conversion, claims history.
- RPP claims may be denied or put on hold if customer account balance is significantly past due.
- The RPP and Rental contract must be paid in full for an RPP claim to be approved.